

Complaint and Whistleblowing Procedures

The Company has a policy to receive complaints and whistleblowing on misconduct or rights violations as a channel for directors, executives, and all employees, as well as stakeholders, to report misconduct, fraud, or non-compliance with laws, the Company's regulations and Code of Conduct, or rights violations, through the following methods:

1. "Jorakay Feedback Box" for receiving complaints
2. Mail a sealed letter directly to the complaint recipient, namely the Chairman of the Audit Committee

To: Chairman of the Audit Committee

Jorakay Corporation Co., Ltd.

10 Krungthep Kreetha Road, Thap Chang Subdistrict,
Saphan Sung District, Bangkok 10250

Or via email: cg@jorakay.co.th